

DC Health Link Registered Brokers—Recertification Requirements

Who is the guide for: Brokers who are currently registered with DC Health Link. DC Health Link registered Brokers are approved for two years at a time. When a Broker reaches the two-year mark, they must complete recertification training and ensure appointments with the insurance companies are current to remain active with DC Health Link.

Requirements—Training

To maintain your active status with DC Health Link, please complete the DC Health Link training available [through NAHU](#) every two years. You are welcome to take this training at any time.

If you have any questions about the training or experience technical difficulties, please reach out to NAHU at (877) 880-1335.

Requirements—Carrier Appointments

Brokers are also required to maintain all of the carrier appointments:

- **Individual & Family Marketplace Only**
 - o [CareFirst](#)
 - CareFirst BlueChoice, Inc.
 - Group Hospitalization and Medical Services, Inc.
 - o [Kaiser Permanente](#)
 - Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.
- **Small Group Market only OR Both Markets**
 - o [Aetna](#)
 - Aetna Life Insurance Company
 - Aetna Health Inc.
 - o [CareFirst](#)
 - CareFirst BlueChoice, Inc.
 - Group Hospitalization and Medical Services, Inc.
 - o [Kaiser Permanente](#)
 - Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.
 - o [UnitedHealthcare](#)
 - Optimum Choice, Inc.
 - United Healthcare of the Mid-Atlantic, Inc.
 - UnitedHealthcare Insurance Company

You can verify your carrier appointments through the National Association of Insurance Commissioners' [License Lookup Directory](#) by searching by your name or NPN, and clicking on your name.

Notification to Brokers

Brokers are notified of their upcoming recertification deadline approximately three months ahead of the deadline via an email from dchl.producer@dc.gov.

Brokers will receive a confirmation email when DC Health Link has verified completion of the recertification requirements. The email will include the broker's new recertification date.

How do Brokers confirm when they need to complete the recertification requirements?

An email notification will be sent to brokers approximately three months in advance of this date. Brokers are also able to reach out to DC Health Link at dchl.producer@dc.gov.

I'm not yet an approved DC Health Link Broker. Where can I go for more information?

Please see our [Broker Registration Guide](#) for more information.